



Winning Smart.

# Hiring Events

Wednesday, November 7<sup>th</sup>

11 AM – 1 PM

~and~

Wednesday, November 14<sup>th</sup>

11 AM – 2 PM

OhioMeansJobs | Butler County

4631 Dixie Hwy., Fairfield, OH 45014

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**RDI** is growing and hiring!

Do you have a passion for helping people? Do you know the value of outstanding customer service? Are you looking for an employer that offers stable employment, promotes from within and provided a competitive benefit package? Then look no more....

## **RDI is hiring *Customer Service Representatives***

### You will be responsible for

- ❖ Entering customer information into the system
- ❖ Working with a team to provide solutions
- ❖ Answering calls at times from customers to answer questions, or concerns
- ❖ Researching information using multiple resources and routine calls to the appropriate resource
  - ❖ Identify and escalate priority issues
  - ❖ Problem Solving

### Requirements of a CSR

- ❖ 0-1 years of Retail Customer Service or Call Center experience
  - ❖ Available to work a first or second shift full time
  - ❖ Business Casual dress code
- ❖ Positive attitude, professional communication skills and a desire to go above and beyond what is required

### Additional information

- ❖ Location: Oxford, OH
- ❖ Salary: \$10 - \$11/HR
- ❖ Occupations: Medical Survey, Bank Teller, Call Center, Retail Customer Service, survey, market research
  - ❖ Career level: Entry Level
  - ❖ Industry: Telecommunications Service
  - ❖ Status: Full Time, part time employees
- ❖ Job Category: Client care, account management, customer service
  - ❖ Education Level: High School or equivalent.