



Winning Smart.

Hiring Event

Thursday, April 12th

10 AM - 12 PM

OhioMeansJobs | Butler County

4631 Dixie Hwy., Fairfield, OH

45014

RDI is growing and hiring!

Do you have a passion for helping people? Do you know the value of outstanding customer service? Are you looking for an employer that offers stable employment, promotes from within and provided a competitive benefit package? Then look no more....

RDI is hiring *Customer Service Representatives*

You will be responsible for

- ❖ Entering customer information into the system
- ❖ Working with a team to provide solutions
- ❖ Answering calls at times from customers to answer questions, or concerns
- ❖ Researching information using multiple resources and routine calls to the appropriate resource
 - ❖ Identify and escalate priority issues
 - ❖ Problem Solving

Requirements of a CSR

- ❖ 0-1 years of Retail Customer Service or Call Center experience
 - ❖ Available to work a first or second shift full time
 - ❖ Business Casual dress code
- ❖ Positive attitude, professional communication skills and a desire to go above and beyond what is required

Additional information

- ❖ Location: Oxford, OH
- ❖ Salary: \$9 - \$11/HR
- ❖ Occupations: Medical Survey, Bank Teller, Call Center, Retail Customer Service, survey, market research
 - ❖ Career level: Entry Level
 - ❖ Industry: Telecommunications Service
 - ❖ Status: Full Time, part time employees
- ❖ Job Category: Client care, account management, customer service
 - ❖ Education Level: High School or equivalent.